

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook.

The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

DENTISTS

Helen Coates
BDS (University College
London, Dental School)
1990

Teresa Robinson
BCh D (Leeds University,
Dental School) 1993

Nicholas McElroy
BDS (u.Lond) 1986

Sarah Riley
BDS (Newcastle
University, Dental School)
2013

Annette Wiltshire
BDS (Hons) Newcastle (1999)

Rory Croft
BDS MSc Endodontics (dist)

HYGIENISTS/THERAPISTS PRACTICE MANAGER

Roberta Kime DipDHT

Kelly Kipling DipDH

Dave Ryder

OPENING HOURS

Monday 9am - 6pm
Tuesday 8.30am - 5pm
Wednesday 8.30am - 5pm
Thursday 8.30am - 6pm
Friday 8am - 1pm
Saturday by appointment only 9am - 12pm
Closed Monday only for lunch
1pm - 2pm

EMERGENCIES

01677 422865
Away from home helpline:
(UK) 0808 169 8117
(Abroad) +44 1691 887 955

BEDALE DENTAL PRACTICE

18 Sussex Street
Bedale
North Yorkshire
DL8 2AL
Telephone: 01677 422865
Web: www.bedaledentalpractice.co.uk
Email: enquire@bedaledentalpractice.co.uk

Bedale Dental Practice Ltd

Registered in England: 05897001
18 Sussex Street
Bedale
North Yorkshire
DL8 2AL

Bedale Hygiene Plan

DEDICATED TO QUALITY DENTAL CARE



bedaledentalpractice.co.uk

OUR BEDALE HYGIENE PLAN

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

Research shows that preventative dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

Dedicated to quality dental care



YOUR BENEFITS

- all your preventative dental care is included
- guaranteed registration with the practice and continuing access to your dentist
- payment by convenient Direct Debit, allowing you to budget
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- discount on treatment fees
- priority booking in the event of a dental emergency
- access to our 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

WHAT OUR PLANS INCLUDE?

(HYG2) Standard Hygiene Plan is £24.92 per month and covers:

- two dental examinations per year
- two dental hygiene appointments per year (including scale and polish and periodontal advice)
- small x-rays as required
- routine oral cancer screening
- 20% discount on treatments *see exclusions
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf)

(HYG4) Enhanced Hygiene Plan is £33.43 per month and covers:

- all of the above
- plus, an additional two appointments with our dedicated hygienists, in order to provide Non-Surgical Periodontal Therapy (NSPT)

This plan is specific for these patients diagnosed with a more advanced gum disease (periodontitis), in order to slow the progression of this disease. NSPT is most successful with engagement from the patient to improve/modify their oral health at home.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

We do offer alternative payment arrangements so please consult your dentist to ascertain the most suitable payment plan for your individual dental needs.

HOW DO YOU JOIN OUR HYGIENE PLANS?

All patients must have had a New Patient Examination and be registered on our basic plans (Adult or Young Adult) with a referral to a Hygienist made by the dentist.

Following an initial Hygiene consultation you will be eligible to join our Hygiene plans and take advantage of the benefits it provides.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

Please note there is a cancellation/failed appointment fee policy in place see website for details

WHAT HAPPENS IN AN EMERGENCY?

If you have an emergency whilst at home, such as an accident or toothache, then in usual circumstances you should contact our practice on 01677 422865.

If you are away from home you will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find a dentist to assist you.

ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

